Door County Information Technology (IT) Privacy Policy
Effective Date: January 1, 2025

At Door County Information Technology (IT), your privacy is our top priority. If data protection were a superhero, we'd be wearing the cape (but, thankfully, not the spandex). This Privacy Policy explains how we guard your information with the diligence of a watchdog on extra-strength coffee. So sit back, relax, and let us walk you through how we handle your data.

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1. Information We Collect

We collect only the essentials—no sneaky business, no data hoarding. Here's what we might have on file:

- **Personal Information**: Your name, email, phone number, or anything else you give us while filling out forms or chatting with us. We promise not to ask for your favorite pizza topping (unless you really want to share).

- **Usage Data**: IP addresses, browser types, pages visited… typical website stuff that helps us improve our services (and weed out any bots that might try to crash the party).

- **Communication Records**: If you contact us via email, text, or phone, we'll keep a record so we don't forget how helpful we were.

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2. How We Use Your Information

We use your information strictly for professional purposes, not because we're nosy. Specifically, we use it to:

- Provide and maintain our services—because running a business without data is like playing darts blindfolded.

- Respond to your inquiries—quickly, efficiently, and with a smile.

- Improve our website—think of it as a tune-up, not a surveillance operation.

- Stay legally compliant—because we like being on the right side of the law.

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3. Sharing of Information

We're not in the business of gossip, so your data stays where it belongs—with us. Here's how we roll:

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- **No Marketing Shenanigans with Your Mobile Data**: Your phone number will *never* be shared with third parties or affiliates for marketing or promotional purposes. No spam texts, no surprise ads—promise.

- **Text Messaging Consent**: Any opt-in data and consent for text messaging stays locked up tighter than grandma's secret recipe. It will never be shared with anyone.

- **Trusted Partners**: Occasionally, we may bring in trusted third-party service providers (e.g., payment processors, IT helpers). These partners are carefully vetted and sworn to secrecy like they're joining a top-secret spy agency.

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4. Data Retention

We keep your data only as long as necessary—kind of like leftovers in the fridge. If it's no longer needed or legally required, we get rid of it securely.

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5. Security Measures

At DCIT, we take security seriously. Your data is guarded with the same intensity as we'd protect a box of donuts from the office breakroom. From encryption to firewalls, we use every tool in the book (and then some) to ensure your information stays safe. Still, no system is perfect—so if someone out there thinks hacking us is their hobby, they're in for a challenge.

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6. Your Rights

Depending on where you're located, you may have some rights over your data. These include:

- Accessing, correcting, or deleting your information.

- Withdrawing consent (though we hope you won't want to).

- Filing complaints if something seems off.

Just give us a shout, and we'll handle it like pros.

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7. Cookies

Yes, we use cookies—but not the delicious kind (sadly). Our digital cookies help improve your website experience. Don't like them? Feel free to disable them in your browser settings. No judgment here.

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8. Updates to This Privacy Policy

Sometimes, we update this policy—kind of like patching a system for bugs. If we make any big changes, we'll post them here with a shiny new effective date so you'll always be in the loop.

9. Contact Us

Still have questions? Want to say hello? Or maybe you're just curious about our IT jokes (yes, we have some)? Reach out to us!

Door County Information Technology
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support@doorcountyit.com
920-724-1008

If data security is your question, Door County IT is the answer. Thanks for trusting us to guard your info—we've got your back (and your data).